

# Privacy Statement

This privacy statement provides information about processing of your personal data on our Partner Portal [www.roland-transport.de/timewindow](http://www.roland-transport.de/timewindow) (hereinafter “Partner Portal time window”).

## 1. Controller

The following company is the controller for processing your personal data as described in this privacy statement:

Roland Transport KG  
Artur-Ladebeck-Straße 100, Geb. 36  
33647 Bielefeld  
Germany

Tel.: +49 (0) 521 9227 8000

E-Mail: [datenschutz-service@roland-logistik.de](mailto:datenschutz-service@roland-logistik.de)

## 2. Data Protection Officer

In case of confidential questions about processing of your personal data please do not hesitate to contact our Data Protection Officer:

Dr. August Oetker KG  
Data Protection Officer  
Lutterstraße 14  
33617 Bielefeld

E-Mail: [roland-transport@corporate-data-protection.com](mailto:roland-transport@corporate-data-protection.com)

## 3. Details about specific processing activities

### ● Registration / Sign Up

Our Partner Portal “time window” requires a registration or sign up by providing personal information – specifically your name and contact data (E-Mail-address and telephone number, also see further details in the registration mask).

We process the data you enter solely for the stated purposes in connection with registration / usage of our portal. That is, your E-Mail-address serves as your user name and for sending status notices related to the transport orders being relevant for your company. In addition, we use the data for having the opportunity to contact you in case of system breakdowns.

Furthermore, the use of our Partner Portal requires the acceptance of our General Terms & Conditions (“AGB”). Your acceptance of these AGB’s is linked to your consent to collect and process your personal data – i.e. by accepting our AGB’s you accept the processing of your personal data and vice versa.

We therefore process your personal data to carry out (pre-)contractual measures. The legal basis then is Art. 6 (1) sentence 1 b GDPR.

### ● Contacting us / feedback

You may contact us through email or in similar ways (e. g. for requests to our Partner Portal). We will then process your data in order to reply to your request. Legal basis for this processing activity is your consent (Art. 6 para. 1 a) GDPR).

- **Server logs**

When accessing our portal, we will process data in server log files. This data derives from your terminal equipment and may include personal data. In particular, we process the following data:

- The user name you chose for using the Partner Portal
- Your IP address
- The operating system of your terminal equipment
- The browser used by you (when calling up the Partner Portal)
- The name of your provider
- Data, time and duration of access
- Accessed pages of our portal including search terms, if applicable
- The websites that referred you to our website ("referrer").

This processing activity is necessary to ensure the functionality of our Partner Portal, optimize its contents, provide it correctly as well as to eventually provide the necessary information to public bodies in case of a cyber attack. Therein lies our legitimate interest for the data processing. Legal basis for this processing activity is our legitimate interest (Art. 6 para. 1 f) GDPR).

We regularly delete these data after 14 days, in case of misuse after administrative or legal proceedings are finished.

- **Tracking and cookies**

Our portal uses cookies (= i. e. text files that store information on your terminal equipment or accesses such information). The cookies serve to improve our services for you. We use "permanent cookies" and "session cookies" (but no other tracking software):

- "Permanent cookies" serve to allow you to use our Partner Portal as comfortably as possible even beyond the current visit and are used by us solely for this purpose. Disabling these cookies will mostly not affect the usability of our Partner Portal.
- "Session cookies" are stored only during your current visit to our Partner Portal and serve to enable you to use our services without restriction and to make most comfortable use of our Partner Portal during your current visit. When disabling session cookies we cannot guarantee that you will be able to use all of our services without restriction.

Our legitimate interest for these processing activities lies in the uninterrupted usability of our portal. Legal basis for this processing activity is your consent you have given when opening / using our portal (Art. 6 para. 1 a) GDPR).

#### **4. Withdrawal of consent (Art. 7 para. 3 GDPR)**

If processing is based on your consent (Art. 6 para. 1 a) GDPR) you may withdraw your consent for future processing at any time. You may reach us through the contact data provided in the "Controller" section or use options for withdrawal of consent that are described in the context of a specific processing activity.

#### **5. Right to object (Art. 21 GDPR)**

If processing is based on our legitimate interest (Art. 6 para. 1 f) GDPR) you have the right to object, on grounds relating to your particular situation, at any time to processing of your personal data.

## 6. Further data subject rights

With regard to personal data that concerns you, you may also use the following rights:

- Right to access (Art. 15 GDPR)
- Right to rectification (Art. 16 GDPR)
- Right to erasure ('right to be forgotten') (Art. 17 GDPR)
- Right to restriction of processing (Art. 18 GDPR)
- Right to data portability (Art. 20 GDPR)

You also have the right to lodge a complaint with a supervisory authority (Art. 77 GDPR).

## 7. Automated individual decision-making, including profiling

Automated individual decision-making, including profiling, does not take place.

## 8. Version information

Last revision: 29 September 2021